



June 15, 2010

Re: Product Shipment Notice

Dear Valued Customer:

In early May, we sent an initial letter to communicate the fact that bioMérieux is in the process of deploying a new information technology platform. One key convenience that we believe you will appreciate is the ability to have full traceability of your orders, from start to completion.

In order to complete the last stage of implementation, it will be necessary for us to **temporarily suspend all product shipments between July 1<sup>st</sup> and July 5<sup>th</sup>**. Product shipments will resume on Tuesday July 6<sup>th</sup>. We elected to execute the final switch over to the new system during a national holiday weekend to minimize the impact or any inconvenience that this may cause your organization. During this period, all other bioMérieux services will remain operational, without interruption.

To alleviate this brief disruption in distribution, we recommend that you place orders for delivery of product by June 28<sup>th</sup> at the latest. This will ensure that your order(s) are shipped by Wednesday, June 30<sup>th</sup>.

Please also note that you will be issued a **new customer number**. Beginning July 6<sup>th</sup>, we will process orders with your new customer number. Please take note of your new number; it will appear on all outbound documents, including order confirmations and invoices.

Distribution services will begin using the new platform on July 6<sup>th</sup>, beginning with limited capacity and ramping up to full operations over the following 2-3 weeks. Should you have any questions, please do not hesitate to contact your Sales Account Manager or the order desk that relates to your business area:

- Clinical/Patient related (Hospitals, Clinical Reference Labs, etc.): (800) 682-2666
- Industrial/Public health (Food, Pharma, Blood and Tissue Banks, etc.): (800) 634-7656.

Thank you for your understanding and cooperation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Marc Mackowiak".

Marc Mackowiak  
President & CEO  
bioMérieux, Inc.

bioMérieux, Inc.