



27th April 2010

Re: bioMérieux Information Systems

Dear Valued Customer,

In July of 2010 bioMérieux, Inc. will be transitioning to a new information technology platform. This new system will consolidate multiple systems into one, which ultimately results in improved service and streamlined operations for product manufacturing and delivery. Our goal is to ensure a seamless transition for all of our customers.

Our new enterprise-wide system will integrate key systems and centralize account information, enabling our Customer service, Support, Order entry and Field representatives to share valuable data. This will also empower our employees to become more responsive due to quicker and more pervasive access to data and orders, including full traceability and status on shipments.

The transition from our older systems to the newer one is a complex endeavor. We are working diligently to ensure a seamless transition for you. As a proactive measure, we have asked our field representatives to review your order patterns and if deemed necessary, contact you in the near future to discuss and meet your delivery schedule expectations for June and July.

As always, our goal is to provide open and transparent communications to our customers. This is a critical step for our growth and our ability to further increase our customer service levels. I would like to thank you in advance for your understanding during this transition period.

Sincerely,

A handwritten signature in blue ink, appearing to read "Marc Mackowiak".

Marc Mackowiak
President & CEO
bioMérieux, Inc.

bioMérieux, Inc.