



October 31, 2011

Dear bioMérieux Customer,

In our continuing commitment to the quality of our products and our customers we like to remind you, if you are not currently doing so, the importance of instrument maintenance to further insure the accuracy of results generated by your miniVIDAS<sup>®</sup> or VIDAS<sup>®</sup> systems.

As outlined in the miniVIDAS<sup>®</sup> procedures manual (Ref# 99188) and the VIDAS<sup>®</sup> instrument manual (Ref #99762), it is a **requirement** to run the **QCV assay (Ref# 30706)** in order to verify the integrity of the optics assembly and the internal pipetting system.

**The QCV assay must be performed on a monthly basis** in each position and at any time in which pipetting or optical malfunction may be suspected.

It is also recommended to:

- Maintain on file the individual results printouts for the 30 day period between QCV tests.
- Contact Technical Support if a QCV value is out of range (refer to QCV Package Insert). Call 800-634-7656, option 3 for a consultation.

We thank you for your loyalty and your attention to the immediate implementation of the maintenance procedure noted above. Please share this information with your lab personnel and place a copy of this letter in your procedures manual.

Sincerely,

Handwritten signature of Ray T. Turnley in black ink.

Ray T. Turnley, MBA  
bioMérieux, Inc. INDUSTRY  
Senior Product Manager, Pathogens

Handwritten signature of Vaughn Paddock in black ink.

Vaughn Paddock  
bioMérieux, Inc. INDUSTRY  
Manager, Technical Services

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**bioMérieux, Inc.**